

Return Policy

At The Cubby Hole we are dedicated to providing a high quality product and we are committed to your satisfaction. If you are not satisfied, you can return the item for a full refund, minus shipping. Shipping cost are non-refundable. All returns must be received within seven days of delivery. No returns are allowed on custom items.

Return Instructions

Step 1: Please enclose a letter indicating what you are returning, return reason, name, address, daytime phone, and email.

Step 2: Please return to the address below. Please return your item in a box via insured UPS or USPS

The Cubby Hole

12472 Route 108

Carlinville, IL 62626

The Cubby Hole reserves the right to change this policy at any time. Please check this policy from time to time to note any changes.