

Shipping Policy

Most order are shipped via USPS within 3 business days of your order. Please allow 3-10 business days for delivery. We make every attempt to deliver your product as fast as possible but we cannot guarantee delivery time. To ensure that you receive your order when you need it, please plan accordingly. During the holidays, please place your order at least one week prior to ensure timely delivery.

Required Signature

Deliveries to residential addresses typically do not require a signature, however, in the event that one is required and no one is available to sign, a note will be left noting the attempted delivery. After three attempt to deliver, the package will be returned to The Cubby Hole

Email Confirmation

Once your order has been shipped, you will receive an email informing you of your package being shipped. If you desire a tracking number, please call 217-854-8511 between the time of 9:00a.m. – 5:00p.m. CST, Monday through Friday.

The Cubby Hole reserves the right to change this policy at any time. Please check back from time to time to note any changes.