

Privacy Policy

Registration / Orders

You may generally access this website without providing personal information. However, to order products from The Cubby Hole or to request additional information about The Cubby Hole or its products or services, you will be asked to provide personal information. In all cases, your name, phone number, and email address will be requested and in some cases your billing / shipping address, credit card information will also be requested. This information will be used for billing, processing, and shipping purposes. If we have trouble processing an order, we will use this information to contact you. We will also use this information to contact you about related items, or to provide you with additional information about our products or services.

Uses of Information

We use the information provided to process orders, keep in communication with you regarding your order and to provide additional information regarding our products and services. We will use this information to identify purchasing trends, website traffic, and in sales and marketing information.

Site Communications

There is no opt-out of these communications, which are not promotional in nature and are directly related to orders or other requests from you.

Customer Service

We will communicate with you from time to time in response to your inquiries in an effort to provide you with the services that were requested and manage your account.

Information Sharing

We do not share personal information with third-party organizations.

Agents

We use one or more outside shipping companies to deliver product and one or more credit card processing companies to bill for those products. We may use other agents for similar purposes on occasion and those companies do not retain, share, store or use personally identifiable information for any purposes outside of the information needed to process orders placed through this website.

Legal Disclaimer

We reserve the right to disclose your personally identifiable information as required by law and when we believe that disclosure is necessary to protect our rights and/or comply with a judicial proceeding, court order, or legal process.

Log Files

As is true of most websites, we gather certain information automatically and store it in log files. This information includes, but is not limited to, internet protocol (IP) addresses. This information, which doesn't identify individual users, is used to administer the site and analyze data associated with the site.

Security

The security of your personal information is important to us. When you enter certain personal information, such as credit card information, that information is encrypted using a form of secure socket layer (SSL) technology. Though no means is 100% secure, we strive to use reasonable means to protect your personal information. However, we cannot guarantee its absolute security.

Changes to Privacy Statement

If we decide to make changes to our privacy policy, we will post the changes to this statement so that you are aware of the changes. We reserve the right to modify this statement at any time, so please review it from time to time.